# Fact Sheet Sesame Communications

#### Founded

Sesame Communications is a privately-held company founded in 1999 and headquartered in Seattle, WA.

### Background

The company fields the strongest team of experts in dental database conversion in the world and uses this expertise to pioneer doctor-to-patient and doctor-to-doctor online communications for the dental industry. The comprehensive and interactive Ortho Sesame™ solution was launched in 1999 and is a patent-pending, proprietary technology that web-integrates legacy databases. The technology utilizes an automated ASP solution.

#### **Solutions**

The Ortho Sesame<sup>™</sup> and Dental Sesame<sup>™</sup> membership-based solutions enable orthodontists and dentists to manage patient and doctor relations using an automated ASP solution. The easy-to-use system is proven to reduce no-shows, leverage staff time and increase patient and staff satisfaction while helping practices to project a high-tech, professional image. State-of-the-art features include:

- Custom web site design, hosting & registration
- Patient email address management
   Fully automated process collects email addresses directly from patients.
- Fully automated email communication

Appointment confirmation, recall notices, payment overdue alerts, birthday and holiday greetings. More than 10,000 automated emails are sent annually for the average practice.

- Practice newsletter
  - Graphics-rich newsletter customized to match your web site.
- Online credit card payment

## Online appointment and account information

Automatically updated nightly and seamless database integration.

Invisalign® partner

Online ClinCheck® movies show all aligners. Posted automatically.

Online patient x-rays and images

Auto-uploads from existing imaging server to the Internet.

- Secure, HIPAA-compliant.
   128 bit, Verisign-certified SSL.
- Online practice schedule
   Access from home or the road.

#### Clients

Used by orthodontists and general dentists in practices throughout North America, Australia and England.